

From: [redacted]  
Sent: Monday, January 01, 2007 8:37 PM  
To: Taskforcecomments  
Subject: Identity Theft Task Force

Forwarding a few suggestions from a victim of identity theft:

- 1) When a credit card company or financial institution sends out pre-approved checks (without prior approval) for credit card members in good standing, the company sending those checks should take full responsibility and pay for any liability should the checks be mishandled. ID theft could be deterred by credit card companies and financial institutions not sending out unsolicited offers through the mail.
- 2) The company should handle all actions necessary to clear the identity victims credit report and all paperwork to clear the member's name. The victim should not have to do the leg work, make the phone calls to the businesses affected and have to request from the credit card company the necessary affidavits to send to all parties involved. It takes the victim months and years in trying to clear their name.
- 3) The local police department should work hand-in-hand with the identity theft victim. Have open dialogue with the victim on a constant basis - not just the initial police report.
- 4) Businesses should be required to hold onto their store videotapes for more than 30-days (they usually erase their videotapes to use again and again). Most reports of ID theft surface after 30 days. This will assist police departments to gather information relative to the case.

Thank you!

A Concerned Citizen